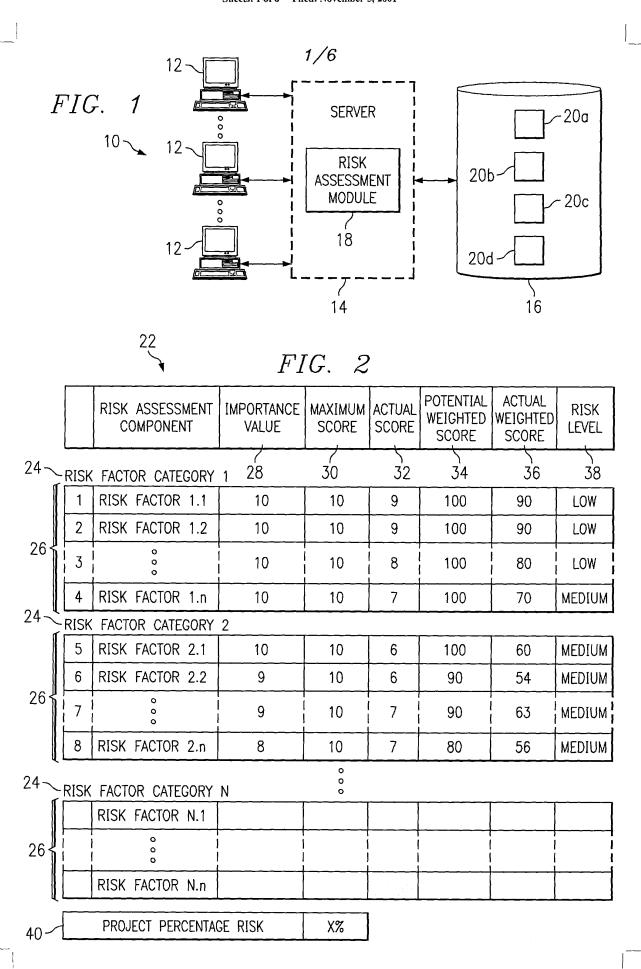
## Generating A Risk Assessment Regarding A Software Implementation Project Inventor: Douglas F. Connor, et al Attorney's Docket: 020431.1055 Sheets: 1 of 6 Filed: November 5, 2001



## Generating A Risk Assessment Regarding A Software Implementation Project Inventor: Douglas F. Connor, et al Attorney's Docket: 020431.1055 Sheets: 2 of 6 Filed: November 5, 2001

,	EAD	ERSHIP $\sim$ 24a			FIG	·. 3	$^{2}A$	
26a<	1	CxO VISION AND COMMITMENT	10	10	9	100	90	LOW
	2	EXECUTIVE SPONSOR COMMITMENT	10	10	9	100	90	LOW
	3	CORPORATE MANAGEMENT OF COMPANY ACTIONS IN PROGRESS	10	10	8	100	80	LOW
	4	END USER INVOLVEMENT, BUY-IN, AND COMMITMENT	10	10	7	100	70	MEDIUM

	CHAI	NGE MANAGEMENT ~ 24b		Ī	FIG	. 3	B	
	5	CHANGE MANAGEMENT AND CULTURE CHANGE PLANS CAPABILITY	9	10	8	90	72	LOW
] ] }	6	LINKAGE OF PROJECT TO COMPENSATION (ACCOUNTABILITY)	9	10	8	90	72	LOW
	7	ABILITY TO DRIVE TOP-DOWN CHANGE	9	10	6	90	54	MEDIUM
26b	8	CLARITY OF ROLES AND RESPONSIBILITIES	8	10	7	80	56	MEDIUM
	9	COMMITMENT TO TRAIN ALL PARTIES	8	10	5	80	40	HIGH
	10	ORGANIZATION DESIGN AND INTERNAL ALIGNMENT	7	10	7	70	49	MEDIUM
	11	CORPORATE CULTURE OF RIGOR AND DISCIPLINE	7	10	3	70	21	HIGH

	RES	DURCE MANAGEMENT - 24c	FIG. 3C							
	12	STAFF COMPETENCY	9	10	8	90	72	LOW		
	13	EXECUTIVE SPONSOR SUPPORT BY CxO	9	10	6	90	54	MEDIUM		
26c<	14	ADEQUATE PROJECT RESOURCES, STAFFING	8	10	5	80	40	HIGH		
	15	ADEQUATE PROJECT PLANNING SKILLS	8	10	5	80	40	HIGH		
	16	KEY EMPLOYEE TURNOVER (HISTORICAL AND CURRENT)	7	10	6	70	42	MEDIUM		

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	SCO	PE MANAGEMENT \( \sigma 24d \)	6	Ţ	FIG	. 3	D	
26d<	17	UNDERSTANDING OF COMPREHENSIVE BR PLAN	10	10	6	100	60	MEDIUM
	18	EXPECTATIONS ON WHAT THE SOLUTION WILL DO/NOT DO	9	10	6	90	54	MEDIUM
	19	SPECIFICATIONS AND WORKFLOWS DEFINITIONS	9	10	7	90	63	MEDIUM
	20	TEAM VISION, STRATEGY AND OBJECTIVES	8	10	7	80	56	MEDIUM

4	TECH	HNOLOGY MANAGEMENT - 24e	FIG. 3E							
	21	DATA INTEGRITY	8	10	8	80	64	LOW		
	22	SOLUTION MATURITY	8	10	8	80	64	LOW		
26e	23	CUSTOMIZATION PLAN UNDERSTANDING/ACCEPTANCE	8	10	5	80	40	HIGH		
	24	INTEGRATION CHALLENGES	7	10	9	70	63	LOW		
	25	HARDWARE COMMITMENT/AVAILABILITY	7	10	8	70	56	LOW		

	IMF	PLEMENTATION MANAGEMENT — 24f	FIG. 3F						
26f {	20	TEAM COMMITMENT TO VALUE	9	10	5	90	45	HIGH	
	27	PROVEN BUDGET ADHERENCE ABILITY	8	10	8	80	64	LOW	
	28	WELL PLANNED SOLUTION REVIEW AND DOCUMENTATION SCHEDULE	8	10	8	80	64	LOW	
	29	PROJECT TEAM AND CLIENT WIDE COMMUNICATION	8	10	8	80	64	LOW	
	30	PROVEN SCHEDULE ADHERENCE ABILITY	7	10	9	70	63	LOW	

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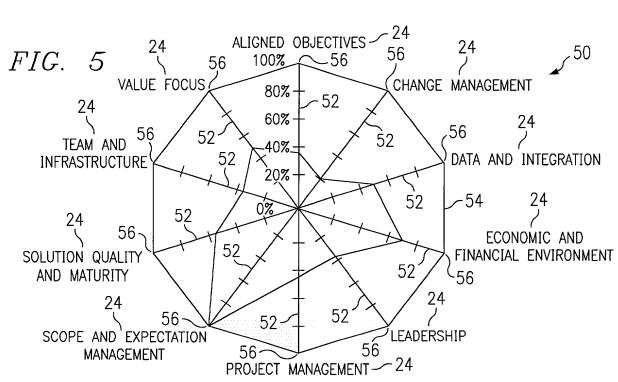
4/6 FIG. 4 44a 44b 44c **CATEGORY CATEGORY CATEGORY** RISK FACTOR CATEGORIES PERCENTAGE RISK ACTUAL SCORE MAXIMUM SCORE ALIGNED OBJECTIVES 38% 1 50 130 2 CHANGED MANAGEMENT 25% 90 360 3 DATA AND INTEGRATION 190 53% 360 ECONOMIC AND 4 80 110 73% FINANCIAL ENVIRONMENT 5 LEADERSHIP 41% 115 280 24 PROJECT MANAGEMENT 44% 155 350 SCOPE AND EXPECTATION 7 100% 220 220 **MANAGEMENT** SOLUTION QUALITY 8 57% 160 280 AND MATURITY TEAM AND 9 285 730 39% **INFRASTRUCTURE** 10 VALUE FOCUS 52% 150 290

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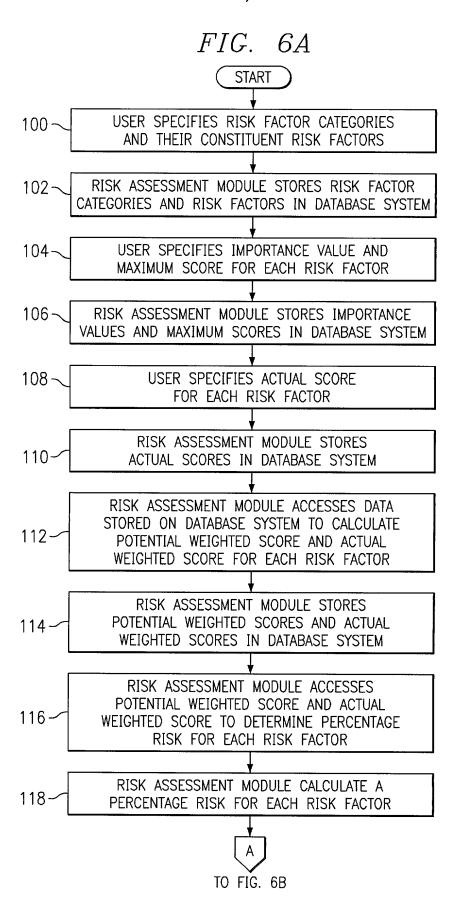
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